

## Support for Temporary Foreign Workers Affected by Wildfires 2024

### Evacuee Registration

Once you have evacuated, it's important to register as an evacuee.

- Use [this link](https://emergencyregistration.alberta.ca/) if you have a MyAlberta Digital ID: <https://emergencyregistration.alberta.ca/>
- You can also register as an Evacuee in-person at a Reception Centre.
- Stay informed - Active Emergency Updates: <https://www.alberta.ca/emergency>

### Reception Centres:

- Edmonton: 12814 58th St. Building B, Edmonton
- Grande Prairie: Bonnets Energy Centre, 10017 99 Ave, Grande Prairie
- Calgary: Shouldice Athletic Park, 1515 Home Road NW, Calgary

### Financial Support

#### Alberta Evacuation Payments:

Albertans, including temporary foreign workers, may be eligible to receive a one-time payment of \$1,250 for each adult and an additional \$500 for each child under 18.

*You may qualify for the evacuation payment if you:*

- had to leave your primary residence home for 7 days or more due to an evacuation order (must apply withing 60 days from the date of mandatory evacuation order)
- secondary residences and recreational properties are NOT eligible
- are 18 years or older (payments are also available for dependents)
- Anyone who left their community voluntarily, but who were not part of a mandatory evacuation order, is NOT eligible for payment.

*How to apply*

- Evacuees are encouraged to apply online at Evacuation Payments: <https://evacuationpayment.alberta.ca/>
- Apply in-person at Alberta Supports Centres from 8:15 am to 7 pm in:
  - Slave Lake
  - Edmonton - Northgate
  - Hinton (open July 24 to 26)
  - Edson (open July 24 to 26)
  - Grand Prairie (open July 24 to 26)
- Apply in-person at the Wabasca Inn, 1090 Hwy 813, Wabasca, AB starting July 25. Open 10 am to 7 pm.

### **Employment Insurance (EI):**

You may qualify for Employment Insurance (EI) and can apply as soon as possible, even without a Record of Employment (ROE). You can reach out to the Service Canada's Outreach Support Centre (OSC) to create an interim ROE.

You must provide a mailing address to apply for EI. If you have been temporarily displaced to a hotel, shelter or are staying with friends or family due to the evacuation you can use your temporary address to apply for EI and then update the address later.

### **Service Canada's Outreach Support Centre (OSC):**

Information about programs and services offered by Service Canada.

Phone: 1-877-631-2657

Hours: 8:00 a.m. to 4:30 p.m.

### **Free replacement documents for people affected by the 2024 wildfire season:**

If you're directly affected by the wildfires, you can apply for FREE to

- replace citizenship, immigration or travel documents (including passports) that have been lost, damaged or destroyed
- extend or restore your temporary resident status
- transition from an employer-specific work permit to an open work permit if you're unable to work for your current employer

These special measures start July 19, 2024 and end November 30, 2024: <https://www.canada.ca/en/immigration-refugees-citizenship/services/emergencies-canada/wildfires-2024.html#8>

### **Insurance:**

Individuals and business owners are advised to call their insurer right away to begin a claim. Most fire insurance policies provide coverage for living expenses due to a government-ordered evacuation. Often insurers can transfer funds to evacuees almost immediately. Insurance Bureau of Canada (IBC) has a Consumer Information Centre to help people navigate their insurance policy during an evacuation and aftermath of an emergency.

Toll Free: 1-844-227-5422 | Email: [AskIBCWest@ibc.ca](mailto:AskIBCWest@ibc.ca)

Hours: Monday to Friday, 8:30 am to 4:30 pm MST

### **CCIS Emergency Response Support**

CCIS case workers are available to support temporary foreign workers (TFW) to apply for financial support and/or to replace government issued documentations.





## Taking Care of Yourself and Loved Ones

- Psychologists' Association of Alberta: 3 free sessions with volunteer psychologist: 1-888-424-0297 | [paa@paa-ab.ca](mailto:paa@paa-ab.ca)
- Mental Health Help Line (24/7): 1-877-303-2642
- Addiction Help Line: 1-866-332-2322
- First Nations & Inuit Hope for Wellness Help Line: 1-855-242-3310
- Kids Help Phone: 1-800-668-6868, [www.KidsHelpPhone.ca](http://www.KidsHelpPhone.ca)
- Health Link: 811
- Suicide Crisis Helpline: 988
- Crisis Text Line Text: "CONNECT" to 741741
- Text4hope: Text HOPEAB to 393939 to subscribe
- Alberta 211: 211 Alberta is a 24/7 crisis line and single point of contact for digital supports and services near you – no matter where you are in the province. Call or text 'INFO' to 211 or visit [ab.211.ca](http://ab.211.ca).